

**COVID Statement update
November 2020**



UK Lockdown: An update from Fleet Mobile Communications

Following the recent Government announcement confirming a second national lockdown from 5th November, we would like to confirm how Fleet Mobile Communications will be operating within the guidance laid out by the Government.

Our New Eltham office at 79-81 Avery Hill Road London SE9 2BJ

From 5th November to the 2nd December although our office will be closed, all facets of the business - sales, administration, repairs and technical will be fully operational and our teams on hand and equipped to support existing and new customers via email, telephone or video call.

Customer account administration and sales

Our administration and sales team have been working remotely and will continue to do so. Customers will still be able to purchase handsets, devices, etc via telephone or by email and we have worked with our supply chain to ensure COVID-safe despatch. Please email your account administrator using the normal channels or by calling 02082942000 and select option 1 or 3. Alternatively, the team can be emailed using fleetadmin@fleetmobile.com.

Device Repair and Technical

Our repair and technical department can be contacted by emailing service@fleetmobile.com or by calling 02082942000 and select option 2.

Currently we aim to reopen the office with COVID-safe practices from the 2nd December 2020 and with the safety of our staff and customers remaining of paramount importance, please be reassured that we will post details nearer the time.

We appreciate your support during this time and hope that you and your family remain well.